RTI

Company Profile

RTI Technologies for all your IT/IS needs. RTI Technologies has been assisting clients in the design, development and integration phases of their IT projects. RTI Technologies is committed to bringing you the highest level of expertise and business knowledge that our clients have come to expect.

Your success is our COMMITMENT

INDUSTRIES
we provide our expertise to

Real Estate

Manufacturing

Distribution

Pharmaceutical

Biomedical

Hospitals

Financial

Food & Beverage

Travel

and much more…

SERVICES
we offer

Infrastructure Solutions

Web Services

Software Development & Integration

IT Maintenance & Support

IT Placement & Consulting services

PRODUCTS
we provide and we support

Servers

Workstations

Networking

Peripherals

Software

2230, Avenue des Trois-Rivières, Laval (Québec) H7E 4Z1
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RTI TECHNOLOGIES

IT Solutions

RTI Technologies can help you manage your infrastructure or can work along side with your IT department.

SERVERS AND WORKSTATIONS

- Integration and implementation
- Systems migration
- VMWare
- Backup solutions
- Security

TECHNOLOGIES

- MS Windows Server
- MS Windows Small Business Server (SBS)
- MS Exchange
- MS SQL
- MS Windows 7
- MS Windows XP
- MS Windows Vista
- MS Office
- Mac OS
- IIS
- Linux (Red Hat)
- Citrix
- Terminal Server
- Cisco
- Watchguard
- Sonicwall
- Oracle

NETWORKS

- Assessment & design
- LAN / WAN / Wireless
- Firewall / VPN
- Remote access
- VoIP
- Server Racks and cabling

Consulting Services

Our Business Consulting Services are geared toward supporting our commitment to the design and implementation of pragmatic, cost effective business solutions. Our consulting services are designed to understand our clients core business, in order to provide to them a solution that has a positive business impact with measurable results. We can provide our clients with the skills, methodologies and business knowledge necessary to deliver process and technological components of an overall business solution.

RTI Technologies has been assisting clients in the design, evaluation and development phases of their IT projects for years. RTI Technologies brings years of industry experience and business knowledge, which allows us to match our clients' needs with the appropriate solution.

Some of our specific Business Consulting Services include:

- Information Technology/Business Strategy Alignment
- Business Operations Review
- Business Process Design and Implementation
- Business Process Benchmarking
- Information Technology Operations Review
- Information Technology Organization Review
- Needs Analysis and Planning
- Capacity Planning
- Disaster Recover
- Project Management
- Network Infrastructure Design and Planning
- Security Analysis and Audit
- Bandwidth Optimization
- High Availability Solutions (Clustering)
- Network and Systems Audits
- Technological Evaluation and Selection
- Network Audit
- Total Cost of Ownership

Our Change Management Services are designed to complement all these offerings, ensuring the effective and efficient transition to new processes and technologies, thus constantly keeping your organization competitive in a changing marketplace.

Network Integration Services

Professional Services is the engine that drives RTI Technologies. Our team of experts in consulting, installation, integration and service strive to provide the most feasible and technologically advanced solutions. Our team of experts thrives on providing quality of service and customer satisfaction. By delivering those two requirements, along with their training and experience, you can rest assured that our team will deliver top quality and proven solutions, enabling your organization increase it's competitive advantage, and concentrate on it's core business by bringing products and/or services to market quicker than your competitors.

RTI Technologies has maintained itself at the forefront of technological advancements, evolving into an organization of professionals, consultants and interrogators in the field of system and network integration. We custom tailor our solutions to your specific needs. From implementing new technologies, to upgrading your existing system, RTI Technologies can provide your organization with a variety of integration services that include networking, server, desktop, switching and routing technologies and messaging/collaboration technologies. Our experienced engineers are vendor certified and professionally capable of providing and implementing a solution that will meet your specific business needs efficiently and effectively, both now and in the future.

The wide array of services that we offer includes but is not limited to the following:

- LAN and WAN design, implementation and configuration
- Data Management and Protection including Backup and Storage Area Networks
- Needs Analysis and Assessment
- Network Design and Project Management
- Network Management Services
- Network Analysis and Optimization
- Performance Monitoring and Analysis
- Bandwidth Monitoring and Analysis
- Server Procurement, Installation and Configuration
- Back-Office Application Design Installation and Configuration
- Front-Office Application Design Installation and Configuration
- Messaging and Collaboration Solutions
- Remote Access Solutions
- Network and System Management
- Data Center Design and Project Management
- Network Infrastructure Design (Routers and Switches)

RTI Technologies professionals work objectively with a wide array of networking technologies and vendors, to determine and provide the optimum strategic solution.

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Internet Services

The Internet is changing the way everyone does business. At RTI Technologies, our consultants and engineers are up-to-date with the latest in Internet technologies. As such, we provide the following Internet solutions to help your company take advantage of this new way of conducting business.

INTERNET ACCESS

If it hasn't started already, it will become more and more obvious as the days go by. Your organization will require access to Internet-based resources, if you are to compete in the marketplace. From marketing to online transactions, the Internet has changed the way we do business. Electronic mail is now the standard in communicating within and between organizations. All these technologies are available from a number of vendors. Which technology to choose? How much bandwidth will your organization need? What will be my telecommunications requirements? What type of equipment should I use? All these questions and many others will arise as you start preparing, or re-evaluating your access requirements.

Consultants and engineers from RTI Technologies can provide an analysis on your needs, and propose a solution that includes telecommunication, e-mail requirements and configuration, Extranet infrastructure and information from Web sites to FTP servers. We can draft and implement your Internet access project in an efficient and feasible manner, all the while integrating this access into your existing infrastructure, thus providing a solution that your organization can depend upon.

SECURITY

With the acceptance of the Internet as a key business tool, connecting your organization raises the concern for network vulnerability and security. Your network can easily be compromised if you do not evaluate and protect it from both internal and external attacks. Whether industrial espionage, a malicious hacker, or a disgruntled employee attacks your network, a security breach in your systems can have serious repercussions. Whatever the size of your organization, RTI Technologies can provide you with services that can prevent service attacks, block out network sniffing and monitoring, and secure your system from unwanted visitors. RTI Technologies security specialists can thoroughly analyze your network vulnerabilities, and provide provisions in order to provide the adequate protection your private network requires.

VPN (VIRTUAL PRIVATE NETWORKS)

Most organizations are looking into ways to reduce and control their telecommunications costs. One of the most cost effective ways of reducing those costs is deploying VPNs. VPNs use the Internet as a transport medium, yet the communications between two sites is encrypted and secured. VPNs can greatly reduce the operating costs of deploying a wide area network. VPNs can also provide mobile users with secured remote access to your private network by leveraging the vast shared infrastructure of the Internet, or a service provider's shared backbone, thus eliminating the long-distance charges of a traditional remote access system.

CHECK POINT
Software Technologies Ltd.

CISCO SYSTEMS
NETWORKING
ACADEMY

Cisco
Powered Network

eBusiness Solutions

Innovative technology is changing the way you do business at an incredible pace. To increase your competitive advantage and stay competitive in the marketplace, your organization needs to employ Internet technologies and define an ebusiness strategy. An ebusiness strategy does not necessarily mean setting up a static web site for marketing, but deploying a system that provides customer services from marketing information, order placement and tracking to online services, in order to build customer loyalty and retention. ebusiness solutions need to be an extension to your existing offerings and complement your internal processes. RTI Technologies can help your organization outperform your competition by providing intelligent ebusiness solutions that provide better services, stronger support and improved reliability, ensuring your ebusiness strategy provides actual business results.

Today's businesses, both small and large are using the Internet to communicate with partners, to connect the web to their existing infrastructure in order to provide back-end services on-line, and to provide electronic commerce. By using the Internet to interact with customers and prospects and implement the technologies that will provide personalized content and customer service, and deliver your products on-line, will provide your organization with a business strategy that will increase your bottom line, and streamline your processes.

INTRANET DESIGN AND DEPLOYMENT

Intranet concentrate on centralizing corporate-wide information in a repository using Internet technologies within your organization. You can develop a system where private corporate information is deployed instantaneously to all users within your organization. You can also implement technologies that integrate internal processes such as purchase requisitions, expense reports, human resources information, travel reports, etc.

EXTRANET DESIGN AND DEPLOYMENT

Extranets allow you to build a system where your business partners, suppliers and customers can access your internal supply chain, in order to securely streamline business processes and communication between your organization and outside entities.

ELECTRONIC COMMERCE

Many organizations both small and large are using the Internet for electronic commerce or eCommerce. eCommerce is a collection of technologies that allows customers to place orders on-line, to authorize purchase transactions, and to track orders from placement to fulfillment. eCommerce can provide your organization with a competitive advantage as customers are able or order products and services 24 hours a day, 7 days a week.

WEB SITE DESIGN AND CONTENT MANAGEMENT

Merely having a web site does not guarantee that you will attract visitors. Proper advertising and marketing are essential to ensuring the success of any web development project. Frequent updates and constant re-evaluation are critical to visitor retention. RTI Technologies can help your organization design a website that reflects the value of your organization, and introduce processes that ensure your website is constantly updated and kept current as your business grows.

Incorporating an eBusiness strategy into your organization will increase your competitive advantage

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Software Development & Integration

RTI Technologies development team is comprised of innovative and dynamic professionals who specialize in application design and development. RTI Technologies can help you to design an application specifically catered to your business processes. Here are some of the languages in which we develop and support.
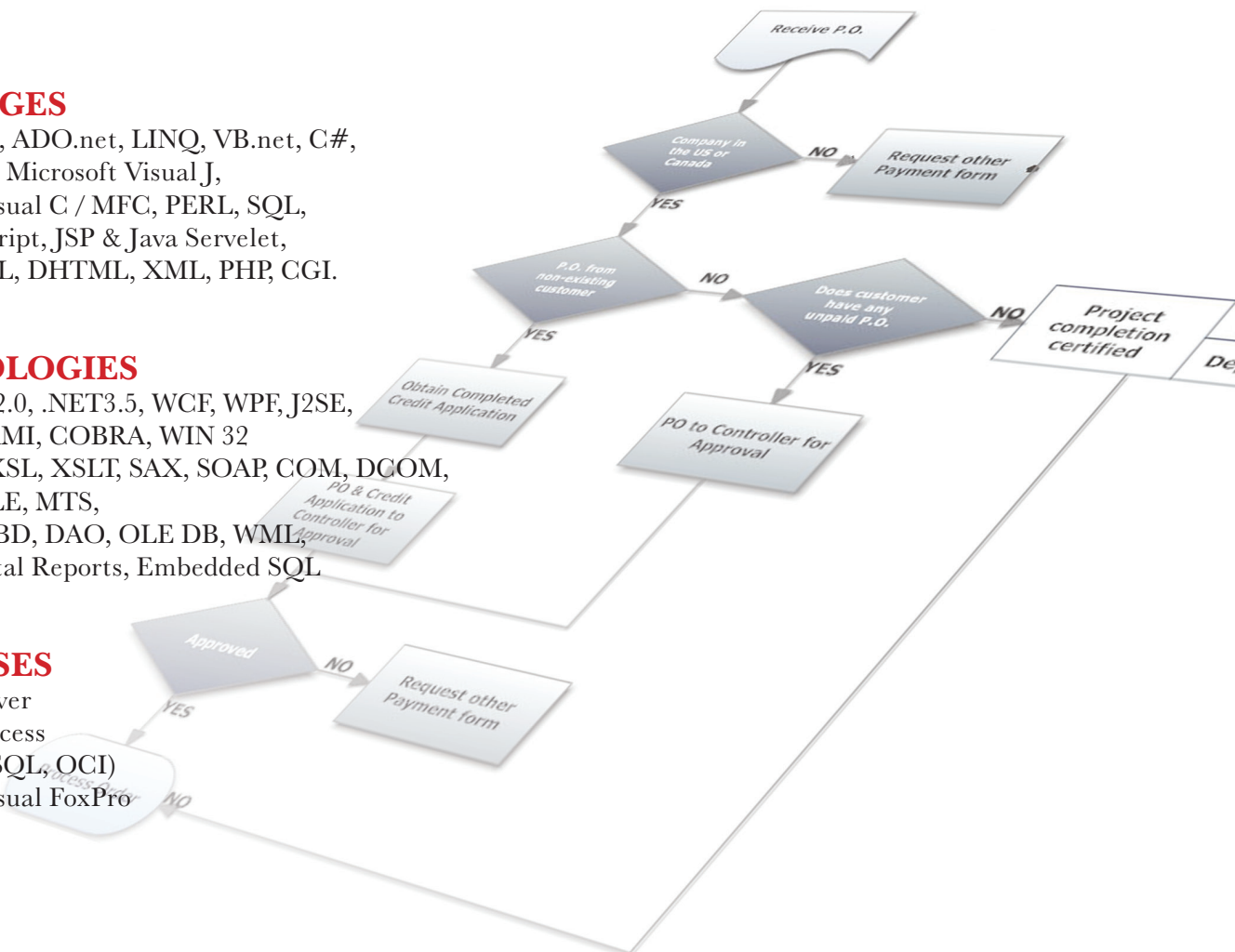
LANGUAGES

ASP, ASP.net, ADO.net, LINQ, VB.net, C#,
Visual Basic, Microsoft Visual J,
Microsoft Visual C / MFC, PERL, SQL,
Java, Java Script, JSP & Java Servelet,
AJAX, HTML, DHTML, XML, PHP, CGI.

TECHNOLOGIES

.NET, .NET 2.0, .NET3.5, WCF, WPF, J2SE,
J2EE, EJB, RMI, COBRA, WIN 32
API, XML, XSL, XSLT, SAX, SOAP, COM, DCOM,
Active X, OLE, MTS,
MSMQ, ODBD, DAO, OLE DB, WML,
WMLT, Cristal Reports, Embedded SQL

DATABASES

MS SQL Server
Microsoft Access
Oracle (PL/SQL, OCI)
Microsoft Visual FoxPro
IBM DB2
IMS
XML SQL
MySQL

Receive P.O.

Company in the US or Canada — NO → Request other Payment form

YES

P.O. from non-existing customer — NO → Does customer have any unpaid P.O. — NO → Project completion certified — De

YES

Obtain Completed Credit Application

YES

PO to Controller for Approval

PO & Credit Application to Controller for Approval

Approved — NO → Request other Payment form

YES

Process Order — NO

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Service & Support

Your information technology systems are vital to the operation of your organization. Not only can down-time interrupt your business, but it can also cost your organization serious dollars in lost sales and productivity. In today's complex network environments, you need to have the expertise in order to minimize down-time, and maximize efficiency. RTI Technologies has designed multiple programs that will aid your organization in providing quality support to your environment.

BANK OF HOURS

Regardless of your organizations size, you need to have the flexibility and accessibility of quality technical support and service. By purchasing a bank of hours, you will receive quality service at discounted rates. These hours can be used for any IT related work from technical support to consulting. There is no expiration date and you can use the hours on a needs basis.

RTI TECHNOLOGIES SUPPORT PLANS

Our support plans are designed to provide your organization with support services for your network infrastructure. Guaranteed response times, and our multi-vendor partnerships will ensure quick resolution times. Support plans guarantee high availability for your network operating system and critical client-server applications.

HARDWARE MAINTENANCE

Whether you require a service contract for your file server or network device, RTI Technologies technical experts can respond quickly and efficiently to get you up and running. Our hardware maintenance programs cover everything from servers to laptops, to your networking infrastructure such as switches and routers. Various plans exist, that will address any requirement you may have.

Our full line of Service Level Agreements can be mixed and matched with other offerings to ensure that your organization has the support level you require, with qualified experts and engineers at your disposal.